

# WEBROOT®

## WSS — Network Config Info Document



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# WSS – Network Configuration Information

The purpose of this document is two-fold. First, to provide guidance on how to lock the firewall down to help prevent Users from bypassing Web Filtering. Second, to provide detailed information on the various regional datacenter locations, including inbound IP addresses, required ports, direct URLs of each region, and the egress IPs used by the service.

## Securing the Network

Once you have correctly configured your network to use the Managed Web Filtering Service, you can lock down your firewall to prevent your users from bypassing the Web Filtering Service and connecting directly to the internet. This will force Users to have to route through the proxy service to connect to the internet.

Please consult your firewall documentation for instructions on how to complete this process. Configure your firewall to allow the ports and IP addresses listed in the following table.

## Port Information – 4.0

PORT	IP ADDRESSES
Open TCP ports: 389 if you intend to use LDAP lookups)	66.35.53.175
Open TCP ports: 80, 443, 3128 and 8080 to the following IPs	194.116.198.209 175.41.133.17 54.208.19.179 54.208.8.241 54.79.65.206 50.18.210.41

## Regional Data Center Information – 4.0

The following table lists IPs at the various regional data centers for version 4.0.

REGION	INBOUND SERVICE IP ADDRESSES	REQUIRED TCP PORTS	DIRECT URL (Bypasses GSLB)	EGRESS IPs
NA West (N. Cal)	50.18.210.41	80 443 3128 8080	wg.us.wrproxy.com	54.241.128.205
NA East	54.208.19.179 54.208.8.241	80 443 3128 8080	wg-e.us.wrproxy.com	54.208.4.136 54.208.4.156
APAC Sydney	54.79.65.206	80 443 3128 8080	wg.au.wrproxy.com	54.79.52.226
APAC Singapore	175.41.133.17	80 443 3128 8080	wg.sg.wrproxy.com	175.41.133.18 175.41.133.19 175.41.133.20 175.41.133.21 175.41.133.22 54.254.97.63 54.255.35.86
UK – London (THW)	194.116.198.209	80 443 3128 8080	wg.uk.wrproxy.com	195.2.244.193
Management Portal	66.35.53.175	80 443	weblogin.webroot.com  <b>Note:</b> weblogin.webroot.com is the URL used by the administrator to access the management portal	N/A
Resource Server	66.35.53.177	443	https://weblogin1.webroot.com	N/A

**Note:** If you're transitioning between 4.0 and 5.0, you will have port information for both versions. When you move completely to 5.0, be sure to remove any 4.0 port information.

## Port Information 5.0

PORT	IP ADDRESSES
Open TCP ports: 389 if you intend to use LDAP lookups)	66.35.53.175
Open TCP ports: 80, 443, 3128 and 8080 to the following IPs	194.116.198.210 107.21.56.41 54.187.52.159 54.179.166.238 54.79.47.128

## Regional Data Center Information – 5.0

The following table lists IPs at the various regional data centers for version 5.0.

REGION	INBOUND SERVICE IP ADDRESSES	REQUIRED TCP PORTS	DIRECT URL (Bypasses GSLB)	EGRESS IPs
<b>NA West (Oregon)</b>	54.187.52.159	80 443 3128 8080	us1.wss.webroot.com	54.69.169.116 54.69.179.17 54.68.70.105 54.69.37.94 54.68.126.14 54.68.191.66 54.68.228.55 54.69.182.239
<b>NA East</b>	107.21.56.41	80 443 3128 8080	us2.wss.webroot.com	54.172.59.33 54.172.80.13 54.84.252.9 54.172.120.200 54.86.240.190 54.172.28.251 54.164.134.252 54.84.215.136
<b>APAC Sydney</b>	54.79.47.128	80 443 3128 8080	ap2.wss.webroot.com	54.79.85.81 54.79.2.117 54.79.127.121 54.79.114.83
<b>APAC Singapore</b>	54.179.166.238	80 443 3128 8080	ap1.wss.webroot.com	54.179.175.154 54.254.164.139 54.254.185.224

REGION	INBOUND SERVICE IP ADDRESSES	REQUIRED TCP PORTS	DIRECT URL (Bypasses GSLB)	EGRESS IPs
UK - London (THW)	194.116.198.210	80 443 3128 8080	uk1.wss.webroot.com	195.2.244.193
Management Portal	66.35.53.175	80 443	weblogin.webroot.com  Note: weblogin.webroot.com is the URL used by the administrator to access the management portal	N/A
Resource Server	66.35.53.178	443	https://dwp.ws.wssaas.com	N/A

## Notes

- The GSLP address for connecting to the 4.0 service is wg.wrproxy.com, which is the GSLB address that automatically routes to the nearest data center.
- The GSLB address for connecting to the 5.0 service is wss.webroot.com, which automatically routes to the nearest data center.
- The Egress IP address will be referenced as a proxy if tools are used to obtain IP information from any Endpoints that are routing to the internet through the Web Filtering Service.
- The Load Balancer IP address is returned when a ping or an nslookup is done.