Google Android - K9 Mail Settings
USER GUIDE

windstream®

smart solutions. personalized service.

CONTENTS

Overview

In order to use your Android K9 Mail app with your Windstream Hosted Email, please follow the steps in this guide.

This tutorial is for a Google Android device with the **K9 Mail app** which is downloadable from the Google Play store. Windstream suggests using this mail app due to compatibility issues between our servers and the default Android mail client.

Step 1 - Open the K9 Email App

Locate and open your **K9** email app. Once opened, you will see a welcome screen.
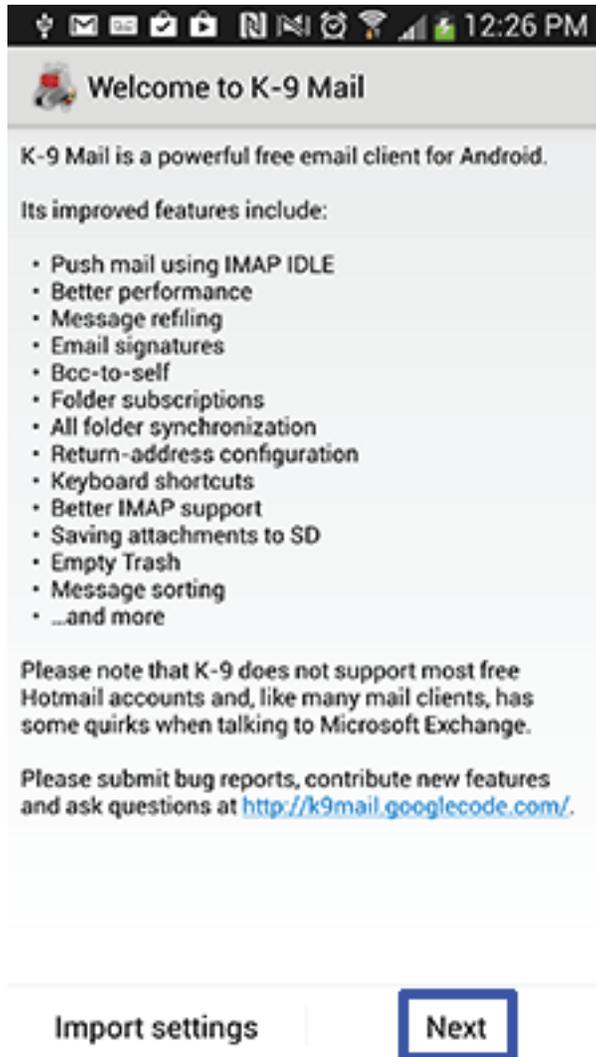
Step 2 - New Account

On the new account screen, enter your **Email address** and **Password** and then select **Next** on the bottom.
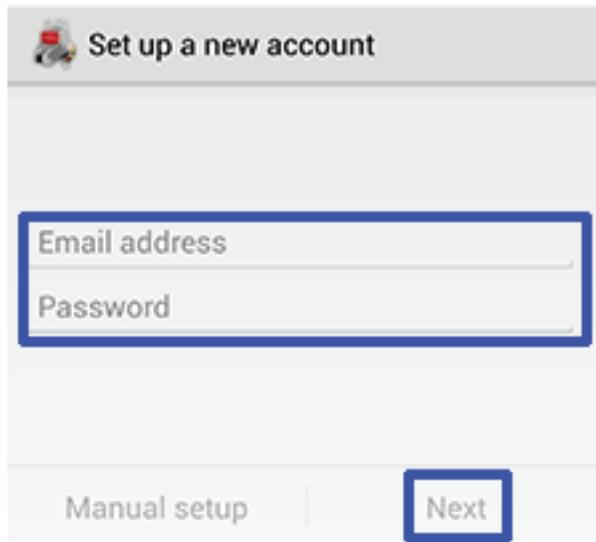
Step 3 - Account Type

Select **IMAP**.
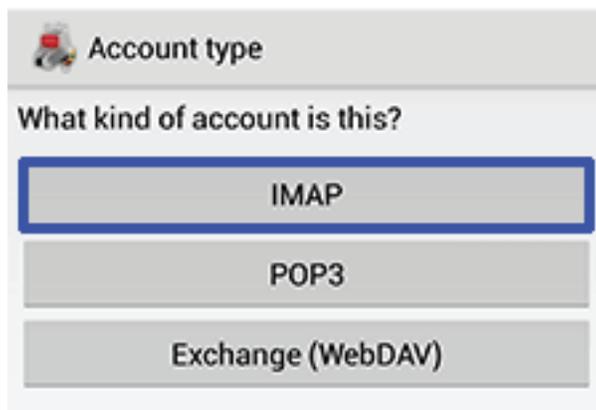
Step 4 - Server Settings

Enter the **Incoming server settings**, then click **Next** and enter the **Outgoing server settings**.
See the below table and screenshots for reference.
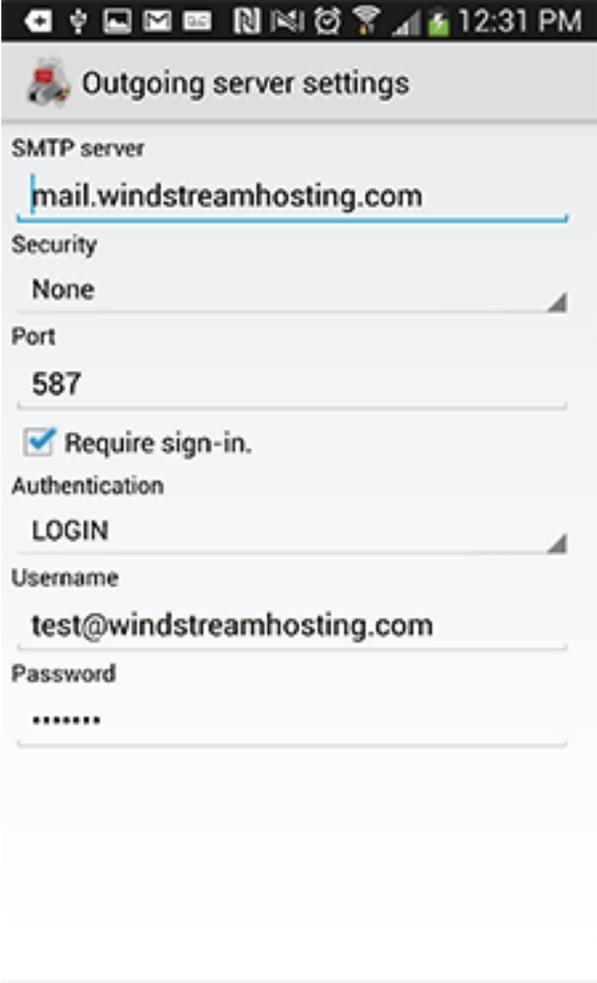
Server Settings	
Incoming Server	mail.windstreamhosting.com
Outgoing Server	mail.windstreamhosting.com
Username	Your entire email address
Password	Your email address password

Note: More server settings can be found on the last page of this document.

Incoming

Outgoing

Step 5 - Account Options

Configure the desired account options and select **Next**.
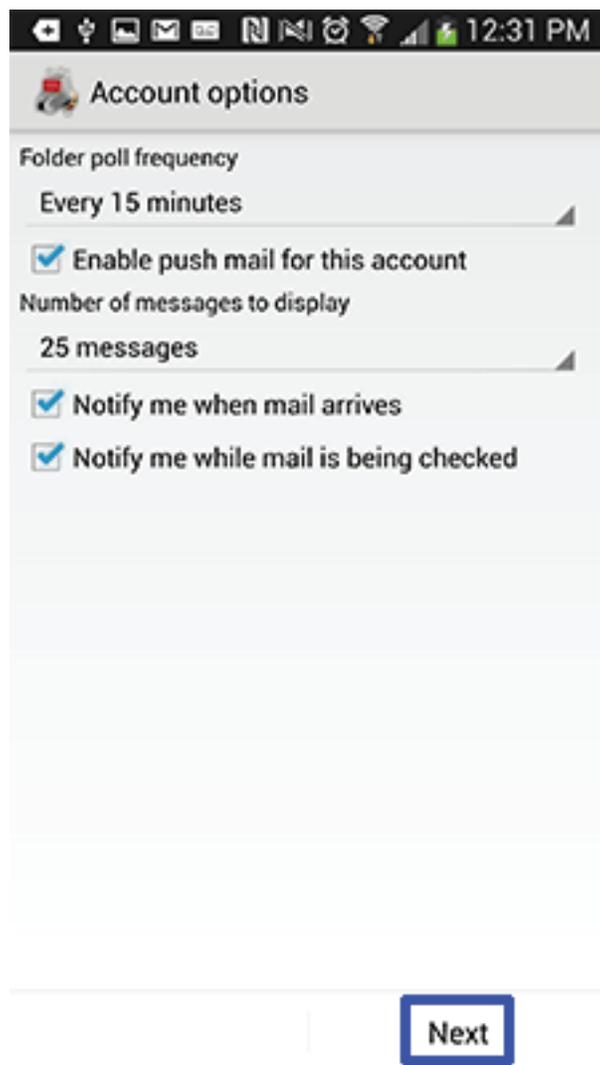
Step 6 - Almost Done

Enter a name for your account and then your name. Select **Done** when finished.

Your account is now created and you can now try to send and receive email.

Server Settings	
Incoming Server (POP)	mail.windstreamhosting.com
Incoming Server (IMAP)	mail.windstreamhosting.com
Outgoing Server (SMTP)	mail.windstreamhosting.com
Incoming Server (SSL)	securemail.windstreamhosting.com
Outgoing Server (SSL)	securemail.windstreamhosting.com
Username	Your entire email address
Password	Your email address password

Default Port Settings	
Incoming Server	110
Outgoing Server	25

IMAP Port Settings	
Incoming Server	143
Outgoing Server	25

SSL Port Settings	
Incoming Server	995
Outgoing Server	465

Alternate outgoing ports:

Outgoing ports of 1025 and 587 can be used if your service provider blocks port 25.

data. voice. network. cloud.

windstream®