

Thunderbird Settings

USER GUIDE

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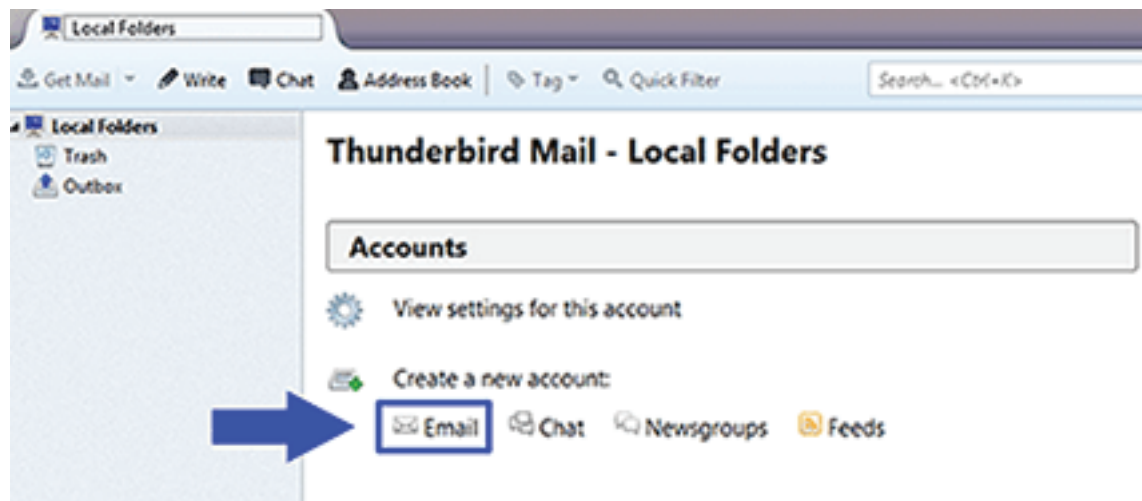
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Overview

In order to use your Thunderbird Mail app with your Windstream Hosted Email, please follow the steps in this guide.

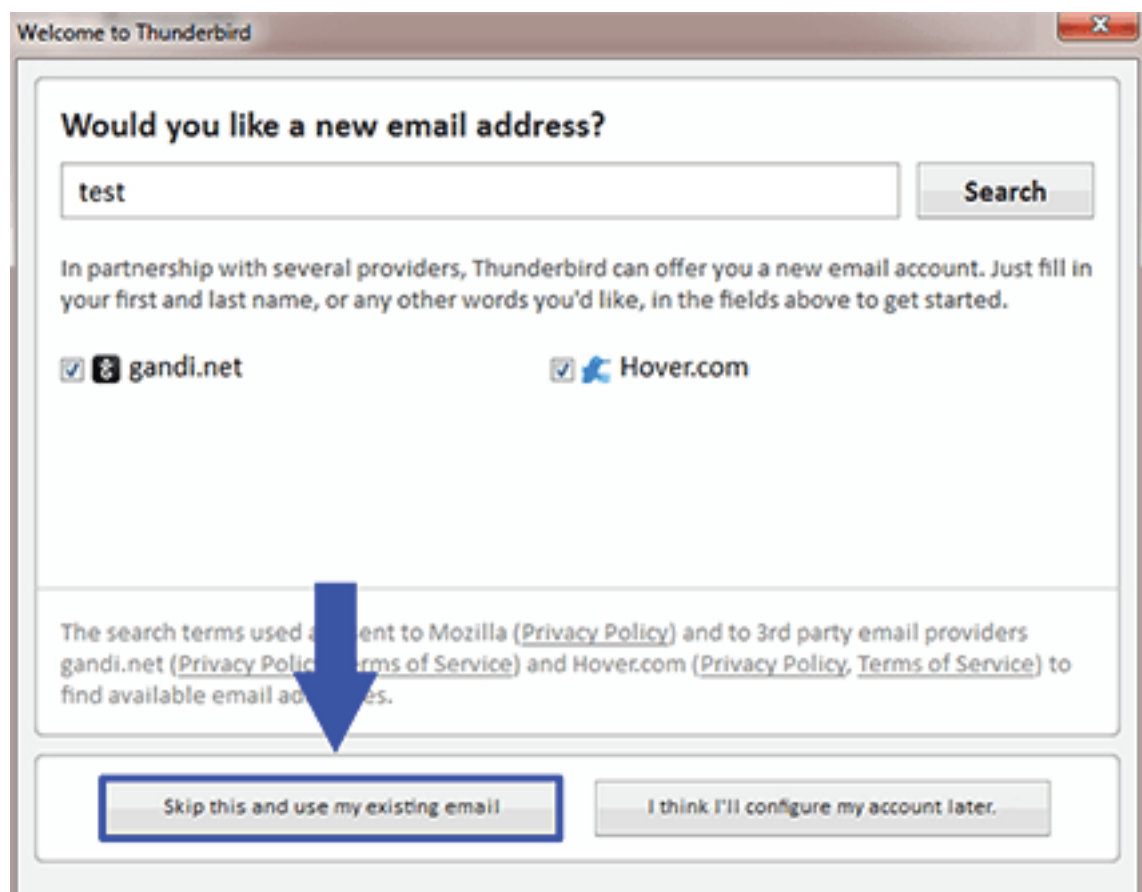
Step 1: New Account

Open Thunderbird and, under Create a new account, choose Email.



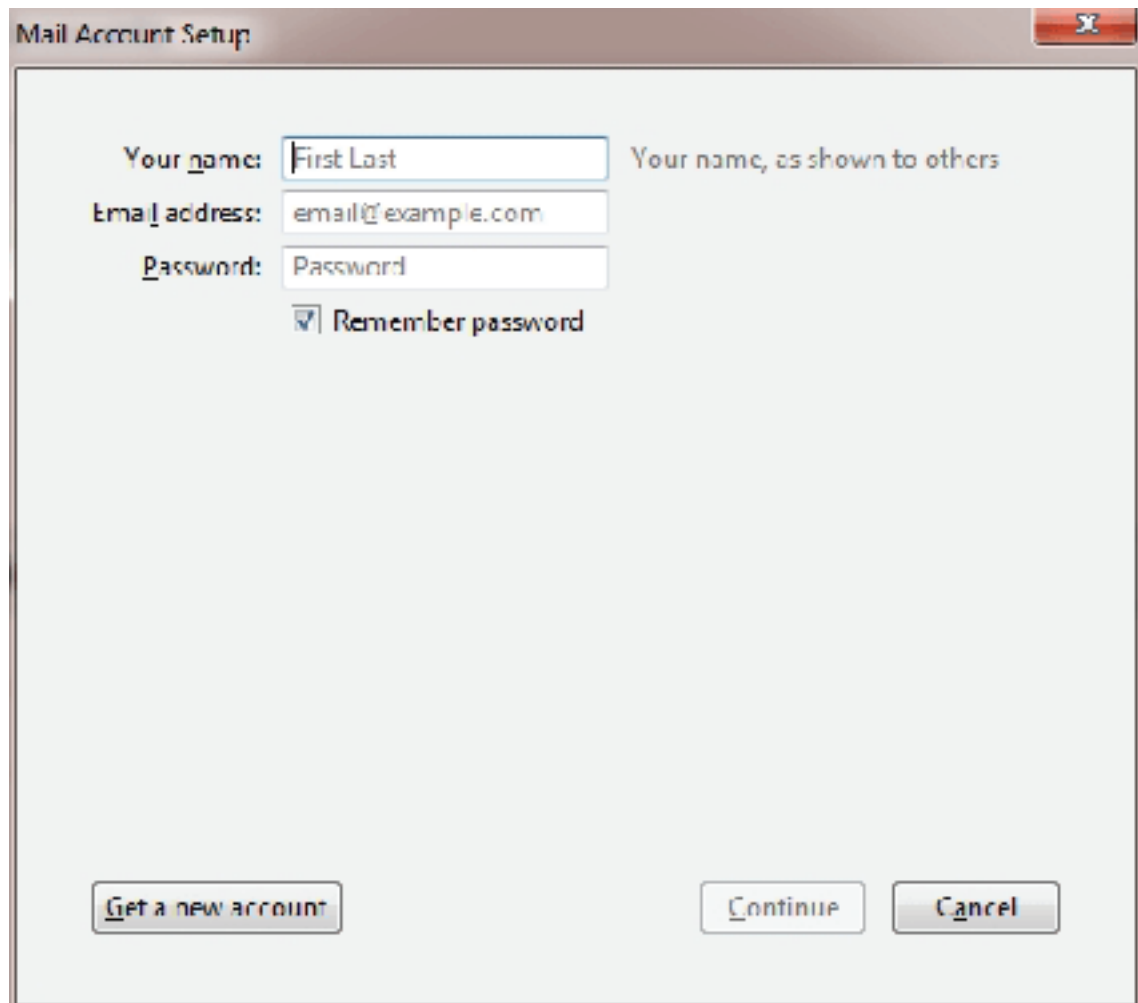
Step 2: Use Existing

On the second screen, ignore what is at the top and click the button on the bottom left, Skip this and use my existing email.



Step 3: Setup

Fill in your full name, full Email address, and password. Click continue at the bottom.



The image shows a 'Mail Account Setup' dialog box with a title bar and a close button. It contains three text input fields: 'Your name' with the placeholder 'First Last', 'Email address' with the placeholder 'email@example.com', and 'Password' with the placeholder 'Password'. Below the password field is a checked checkbox labeled 'Remember password'. At the bottom, there are three buttons: 'Get a new account', 'Continue', and 'Cancel'.

Mail Account Setup

Your name: First Last Your name, as shown to others

Email address: email@example.com

Password: Password

Remember password

Get a new account Continue Cancel

Step 4: Manual Config

The next screen will automatically start looking for server settings. Click the **Manual config** button.



Step 5: Server Settings

Enter the server information for both incoming and outgoing servers. Use the information in the table below.

Server Settings	
Incoming Server	mail.windstreamhosting.com
Outgoing Server	mail.windstreamhosting.com
Username	Your entire email address
Password	Your email address password

Note: Additional server settings can be found in the last step of this document.

Step 6: Settings

Fill out the settings on your screen as shown in the image below and click Done.

Remember password

Configuration found by trying common server names

	Server hostname	Port	SSL	Authentication
Incoming:	IMAP mail.windstreamhosting.com	143	None	Normal password
Outgoing:	SMTP mail.windstreamhosting.com	1025	None	Normal password
Username:	your full email address			

[Get a new account](#) [Advanced config](#) [Re-test](#) **Done** [Cancel](#)

Fill out the settings on your screen as shown in the image below and click Done.

Optional Settings

Server Settings	
Incoming Server (POP)	mail.windstreamhosting.com
Incoming Server (IMAP)	mail.windstreamhosting.com
Outgoing Server (SMTP)	mail.windstreamhosting.com
Incoming Server (SSL)	securemail.windstreamhosting.com
Outgoing Server (SSL)	securemail.windstreamhosting.com
Username	Your entire email address
Password	Your email address password

Default Port Settings	
Incoming Server	110
Outgoing Server	25

IMAP Port Settings	
Incoming Server	143
Outgoing Server	25

SSL Port Settings	
Incoming Server	995
Outgoing Server	465

Alternate outgoing ports:

Outgoing ports of 1025 and 587 can be used if your service provider blocks port 25.

data. voice. network. cloud.

